

# **ONPointe Treasury**

# **OVERVIEW GUIDE**

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**Treasury Management Service | 800-844-1720** 



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# **About ONPointe Treasury**

ONPointe Treasury is a corporate online banking service that offers enhanced capabilities including custom reports, ACH and wire payments, and check and ACH positive pay services. This solution is a powerful, highly configurable online banking suite.

Use this guide in conjunction with the Help pages available within the ONPointe Treasury portal.

## **Dashboard Menu**

The Dashboard gives you easy access to information when you first log in to ONPointe Treasury:

- A. Message Center: High level view of outstanding messages.
- B. Navigation Center: Links to other Old National Resources.
- C. Action Center: High level view of outstanding actions.
- D. Account Center: Access to Quick View account balance and transfer activities.
- E. **Promotions:** Information about other business services available at Old National Bank.
- F. Resource Center: Link to other helpful resources.



# **Customize the Dashboard**

- · Rearrange your dashboard by clicking and dragging the different widgets to create your preferred layout.
- To hide a widget, click the button in the upper-right corner of the widget.
- You can also quickly navigate to other features in ONPointe Treasury by clicking the Description.
- To add widgets to the dashboard, click the Add Widget button in the lower-right corner of the page.

# **Account Information Menu**

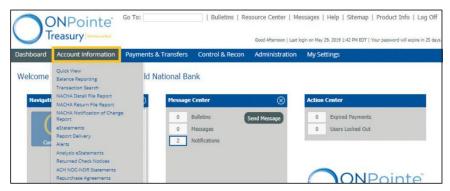
When you click on **Account Information** in the blue navigation bar, a drop-down menu appears with the following options to select from:

Quick View: View account information and make account transfers.

#### ONPOINTE TREASURY OVERVIEW GUIDE

- Balance Reporting: View and create reports and download all transaction information.
- Transaction Search: Search for specific transactions.
- Nacha Detail File Report: View and download incoming ACH Payment information.
- eStatements: Access electronic bank statements.
- Report Delivery: Schedule reports to be delivered to your email inbox.
- Alerts: Receive alerts and notifications regarding your account(s) activities.
- Analysis eStatement: View, print and download your bank billing statements.
- Returned Check Notices: View, print and download notices of checks you've written that were returned for insufficient funds.
- Account Recon Reports: View, download and print transaction information used to reconcile deposit accounts.
- ACH NOC-NOR Statements: View, download and print ACH Notice of Change and Notice of Return reports.
- Repurchase Agreements: View investment sweep transaction notices.

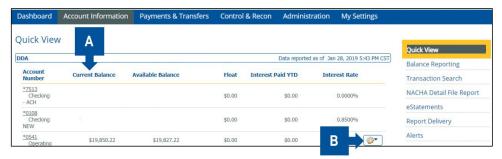
When any page within Account Information is open, links to all the page names within Account Information also appear in the right-navigation.



#### **Quick View**

#### Quick View lets you:

- A. View the latest information in your accounts at-a-glance.
- B. Complete a one-time transfer of funds from one account to another.



## **Balance Reporting**

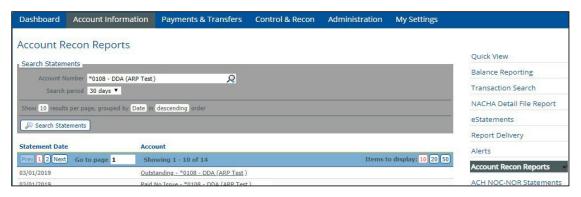
#### Balance Reporting lets you:

- A. View reports across multiple accounts.
- B. Download information to your computer.
- C. Create report templates that are customized to your needs.



## **Account Recon Reports**

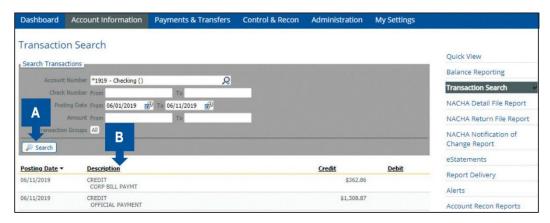
Account Recon Reports lets you access up to 90 days of reports for subscribers to Account Reconciliation Services.



#### **Transaction Search**

Transaction Search lets you:

- A. Search for specific transaction information.
- B. View check, deposit ticket and deposited item images.

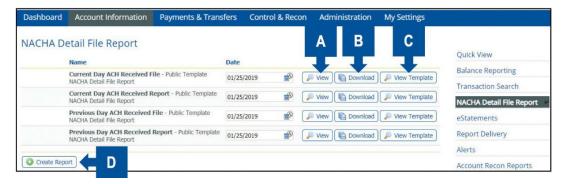


## **Nacha Detail File Report**

A Nacha Detail File Report provides addenda information on ACH Payment transactions that are received and posted to an account. With a Nacha Detail File Report you can:

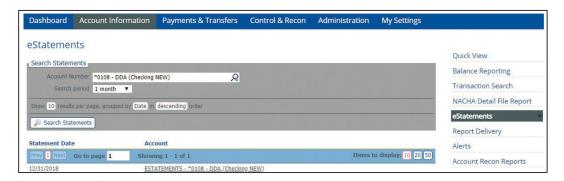
- A. View reports or files for all enabled accounts.
- B. Download information to your computer.
- C. View report template.

D. Create report templates that are customized to your needs using variable, e.g. account number, date range, report format and delivery method.



#### **eStatements**

View your bank account statement online. We retain your last 24 statements within ONPointe Treasury for easy access. Simply choose the desired account and statement date to view, download or print your account statement.

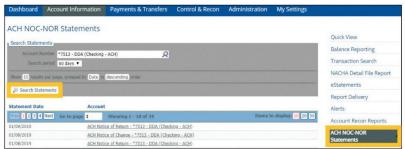


If you do not see one of your accounts in the list, it may not be enrolled in eStatements. Contact Old National Treasury

Management Service to change your eStatement enrollment options.

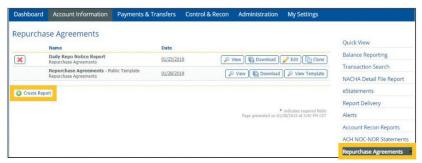
#### **ACH NOC-NOR Statements**

A **Notice of Change (NOC)** report provides information about an ACH Payment that has been originated by your company, but the receiving bank is notifying you a change is needed to ensure feature processing, e.g. incorrect account or routing number. A **Notice of Return (NOR)** provides information about an ACH Payment that has been originated by your company, but returned for a specific reason, e.g. payment not authorized, insufficient funds, etc. With ACH NOC-NOR Statements you can view, search or download a statement.



## **Repurchase Agreements**

If you utilize a Business Investment Sweep, you can view daily investment notices electronically with this service. Simply choose your business investment holding account number from the drop-down list and choose a date range – up to 90 days – to find notices. Click the notice name to view it.



## **Report Delivery**

Under Report Delivery you can:

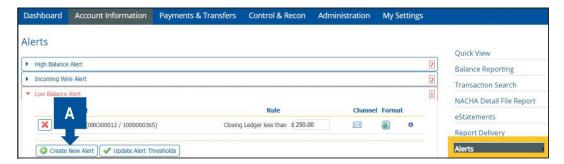
- A. Define the delivery criteria for your report(s), e.g. timing, method, format, etc.
- B. Create certain types of ONPointe Treasury reports and files (including those located at Account Information>Balance Reporting) to be delivered to your email.



An encrypted PDF will be delivered needing a password to open. The password is managed at ONPointe Treasury>My Settings>Contact Information.

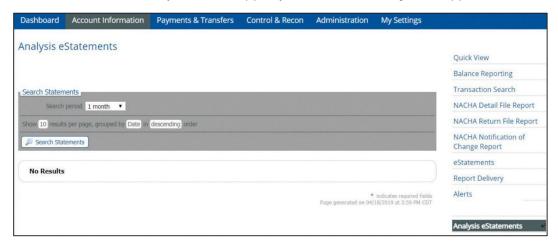
#### **Alerts**

Alerts let you set up notifications for specific events including high balance, low balance and overdrawn balance.



## **Analysis eStatements**

View, print and download the account analysis statement(s) for your business checking account(s).



## **Returned Check Notices**

View, print and download notices of checks you've written that were returned for insufficient funds.



# **Payments & Transfer Menu**

When you click on Payments & Transfers in the blue navigation bar, a drop-down menu appears with the following options:

- Payment Activity: View, edit and approve transactions.
- ACH Payments: Originate Automated Clearing House (ACH) Payments.
- Wire Transfer: Initiate Wire Transfer in U.S. Dollars (USD).
- Account Transfer: Make transfers between accounts at Old National Bank.
- Payee Maintenance: Create and manage payees for all services and accounts.
- Import Maintenance: Upload an entire list of payees all at once.
- Tax Payments: Send payments electronically to government entities.

Bill Pay: Send online bill payments to business and individual billers.



## **Payment Activity**

By clicking on **Payments & Transfer** in the blue navigation bar, a drop-down menu appears that allows you to select Payment Activity. When any page within Payment Activity is open, links to all the page names within that section only appear in the right-navigation.



## **Current Activity**

Under Current Activity you can:

- A. View current payments that have been initiated by ONPointe users:
  - ACH Payments scheduled to be processed today (within two business days for credits within one business day for debits).
  - · Wire Transfers scheduled for the current business day.
  - Account Transfers scheduled for the current business day.
- B. Review transaction status, edit pending transactions, and approve, release or reject payments.



### **Future Payments**

The Future Payments section lets you:

- A. Display all ACH Payments, Wire Transfers and Account Transfers that have been initiated by ONPointe users for processing at a future date.
- B. Review transaction status, edit pending transactions, and approve, release or reject payments.

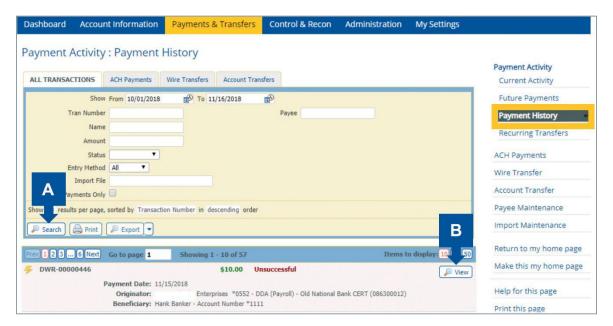


Warehouse processing allows you to schedule an Account Transfer, ACH Payment and/or Wire Transfer up to 180 days in the future.

## **Payment History**

Within Payment History you can:

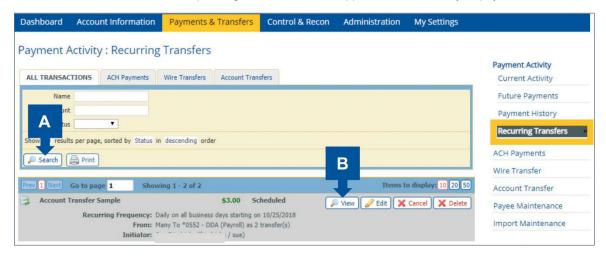
- A. View all ACH Payments, Wire Transfers and Account Transfers that have been initiated by ONPointe users in the past, up to the last business day.
- B. Review transaction status, edit pending transactions, and approve, release or reject payments.



## **Recurring Transfers**

Recurring Transfers allow you to:

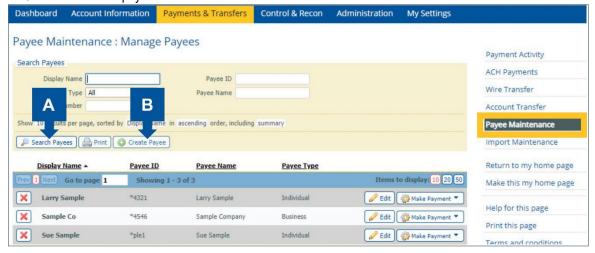
- A. View all ACH Payments, Wire Transfers and Account Transfers that have been initiated by ONPointe users in the past, including current recurring transfers initiated on the current day.
- B. Review transaction status, edit pending transactions, and approve, release or reject payments.



## **Payee Maintenance**

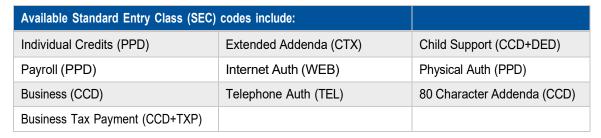
Payee Maintenance allow you to:

- A. Search for payees, using various search options.
- Create and edit all payees across all services and accounts.



## **ACH Payments**

ACH Payments allow you to pay or collect money from individuals or companies. You might send a payroll file or collect monthly dues from your clients. To get started, you need to create a batch that will serve as a template to utilize on multiple occasions. Once the batch has been created, you will then initiate, which will send the information to Old National Bank. Old National will then originate the file.

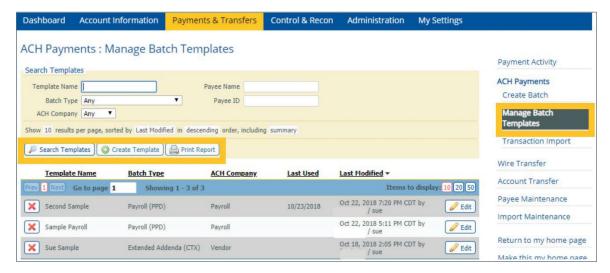




When you click on **Payments & Transfers** in the blue navigation bar, a drop-down menu appears that allows you to select **ACH Payments**. When any page within ACH Payments is open, links to all page names within that section only appear in the right-navigation.

#### **ACH Payments – Manage Batch Templates**

**Manage Batch Templates** lets you create, view and edit permanent batches that can be used to quickly initiate live ACH batches. Groups of payees can be started in a template that can be used to send ACH Payments to that group for the same purpose or the same schedule.

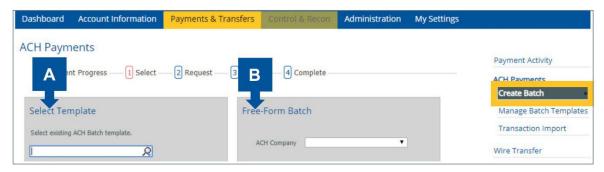


ACH Payments are picked up for processing four times a day: 9am ET/8am CT, 12pm ET/11am CT, 2pm ET/1pm CT, 5pm ET/4pm CT and 8pm ET/7pm CT. An ACH Payment may require approval by a second ONPointe user. Addenda information can be added to an ACH Payment. Out of Band Authorizations are required to approve ACH payments. Refer to the ONPointe Treasury Getting Started Guide for instructions.

#### **ACH Payments - Create Batch**

Create Batch lets you produce live ACH Payment batches using either:

- A. A batch template that may be created one time for either the current processing day or a future processing day; or on a recurring basis according to a defined schedule.
- B. A free-form batch may be created for the current or a future processing day but may not be a recurring series.



## **ACH Payments – Transaction Import**

Under the Transaction Import section you can:

- A. Upload an ACH file using one of the available file maps shown.
- B. Create a custom file map in Delimited Text, Fixed Width or XML format.
- C. Set your Nacha file import preferences for use with the Nacha ACH Transport Import file map.

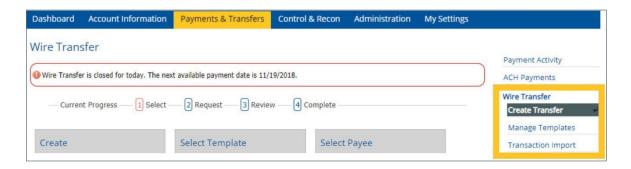


## Wire Transfer

A wire transfer allows you to send money to an individual or company with an account in the U.S. or a foreign country. A Wire Transfer is the preferred method for making a high-dollar payment because it is final upon receipt and cannot be recalled like an ACH or disputed like a card payment.

When you click on **Payments & Transfer** in the blue navigation bar, a drop-down menu appears that allows you to select Wire Transfer. When any page within Wire Transfer is open, links to all the page names within that section only appear in the right-navigation. Out of Band Authorizations are required to send wire Payments.

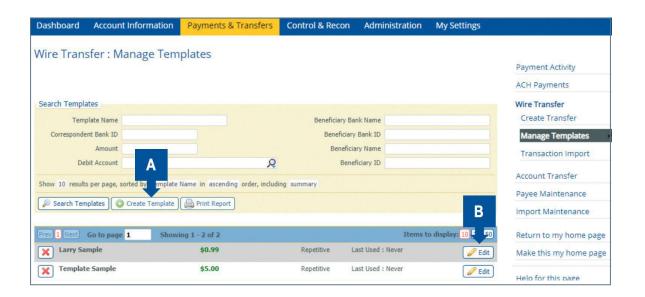
We recommend you start with the Payee Maintenance function referenced earlier in this guide.



## Wire Transfer - Manage Templates

The Manage Templates section lets you:

- A. Create and maintain Wire Transfer templates that can be used to quickly initiate active wires.
- B. View existing Wire Transfer templates.



#### Wire Transfer - Create Transfer

Create Transfer lets you send a Wire Transfer using:

- A. A single free-form or multi-templates.
- B. A template.
- C. A payee.
  - **USA Domestic:** Send US dollar wires to Federal Reserve American Bankers Associate (ABA) financial institutions.
  - **USD International:** Send US dollar wires to Society of World, International, Funds Transfer Bank Identifier Code (SWIFT BIC) financial institutions.
  - **Foreign Exchange International:** Available through FX Online Banking. Contact your Treasury Management Sales Officer for more information.



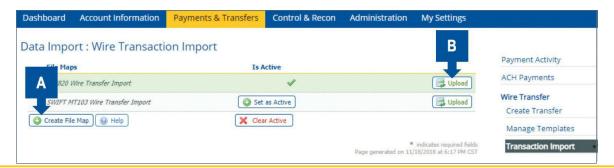
The cutoff time for Wire Transfers is 5:30pm ET/4:30pm CT. If the Wire Transfer cutoff time is approaching, a reminder banner will display. A Wire Transfer may require approval of a second ONPointe user.

Out of Band Authorizations are required to approve Wire Transfers. Refer to the ONPointe Treasury Getting Started Guide for instructions.

#### **Wire Transfer Transaction Import**

Under the **Transaction Import** section you can:

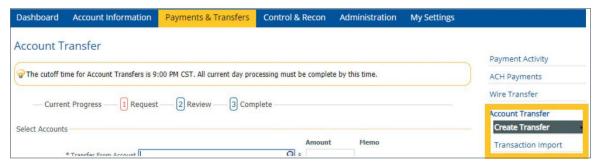
- A. Create your own file map.
- B. Import Wire Transfers utilizing a Delimited Text, Fixed Width, XML, EDI 820 or SWIFT MT103 file formats.



Wire Transfers must be released from the Payment Activity page in order to be processed.

## **Account Transfer**

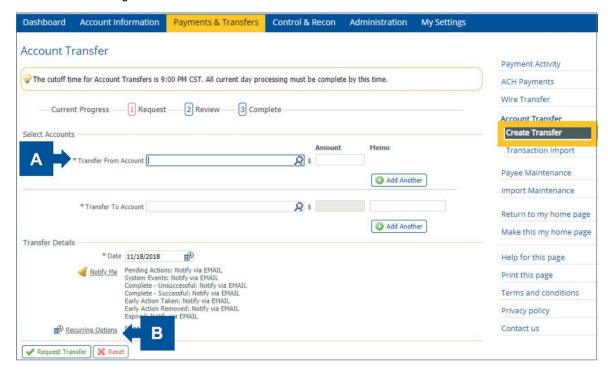
By clicking on the **Payments & Transfer** in the in the blue navigation bar, a drop-down menu appears that allows you to click **Account Transfer**. When any page within Account Transfer is open, links to all the page names within that section only appear in the right-navigation.



#### Account Transfer - Create Transfer

#### Create Transfer lets you:

- A. Initiate one-time funds today or in the future from multiple accounts to a single account or from a single account to multiple accounts.
- B. Schedule recurring transfers.

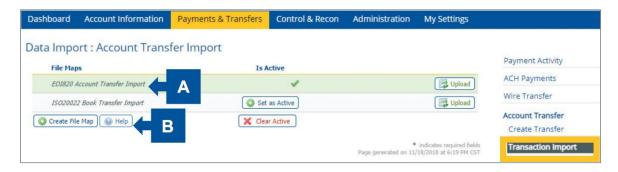


The cutoff time for Account Transfers is 10pm ET/9pm CT. An Account Transfer may require approval by a second ONPointe user.

## Account Transfer – Import Transfer

Import Transfer lets you:

- A. Import Account Transfers utilizing the EDI 820 or ISO 20022 file formats.
- B. Create your own file map using either delimited text, fixed width text or XML option.



## **Import Maintenance**

Under Import Maintenance you can:

- A. Create file maps to be used to import payee information, and create ACH batch templates and Wire Transfer templates.
- B. Upload data using the file maps to simplify and speed the importing of information into ONPointe Treasury.

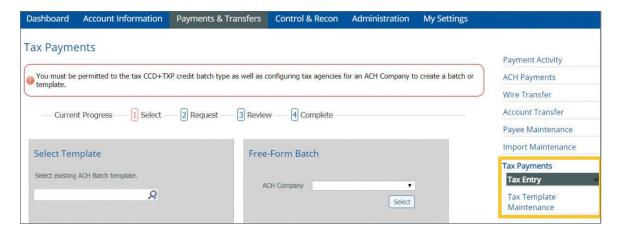


## **Tax Payments**

Tax Payments allows you to electronically send payments to government entities. ACH Tax Payments are ideal for transactions that do not require immediate settlement i.e. Wire Transfer, and are more convenient than using checks. Tax Payments uses the ACH network, which is governed by the National Automated Clearing House Association (Nacha). Old National and its ACH senders must adhere to Nacha rules and regulations.

Before you make a tax payment, you should contact the taxing entity first to complete any required electronic payment enrollment steps that may be required. You must provide Old National with your tax payment information prior to making your first payment.

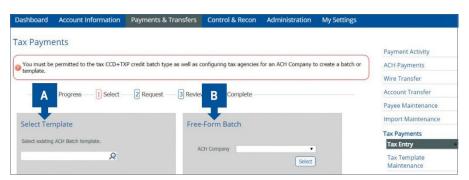
When you click on **Payments & Transfers** in the blue navigation bar, a drop-down menu appears that allows you to click **Tax Payments**. When any page within Tax Payments is open, links to all the page names within that section only appear in the right-navigation.



#### **Tax Entry**

Tax Entry lets you produce live Tax Payment batches using either:

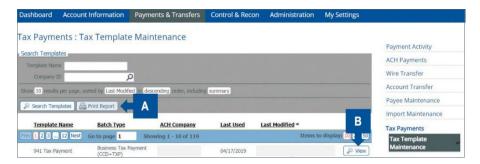
- A. A batch template that may be created one-time for either the current processing day or a future processing day.
- B. A free-form batch may be created for the current or a future processing day.



#### **Tax Template Maintenance**

Tax Template Maintenance lets you:

- A. Search for Tax Templates.
- B. Create, view and edit permanent batches that can be used to quickly initiate Tax Payment batches.



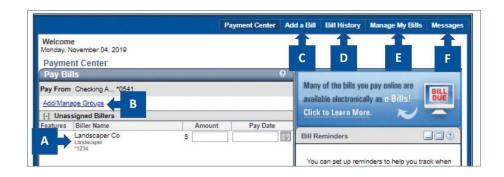
## **Bill Pay**

**Bill Pay** lets you request that a payment be sent to businesses or individuals (collectively called "billers") using ONPointe Treasury. Payments using Bill Pay are typically received by the biller within 3 to 5 business days.

From the Payments & Transfers menu, click **Bill Pay**. Next, click the button labeled **Continue to Bill Pay** to open a new window for the Bill Pay service.

Using Bill Pay, you can:

- A. Send payments to existing billers.
- B. Group your billers by category.
- C. Add billers.
- D. View your history.
- E. Manage existing billers.
- F. Send messages to Bill Pay support.





# **Control & Recon Menu**

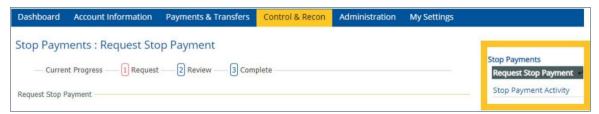
When you click on Control & Recon in the blue navigation bar, a drop-down menu appears with the following options:

- Stop Payments: Place a stop online that will be effective the same business day.
- ACH Positive Pay: Make payment decision on incoming ACH transactions before they are posted to your account.
- Check Positive Pay: Decide if any check exceptions should be paid before they are posted to your account.



## **Stop Payments**

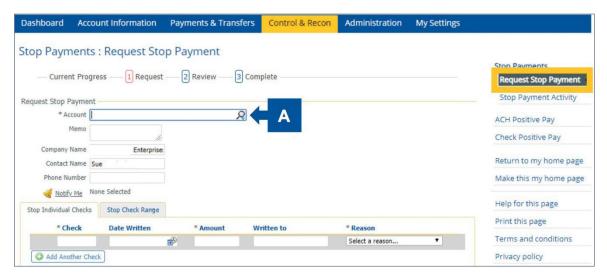
When you click on **Control & Recon** in the blue navigation bar, a drop-down menu appears that allows you to select **Stop Payments**. When any page within Stop Payments is open, links to all the page names within that section only appear in the right-navigation.



#### **Request Stop Payment**

Under Request Stop Payment you can:

A. Instruct Old National Bank to activate a Stop Payment instruction for individual checks or ranges of consecutive checks written on an account.

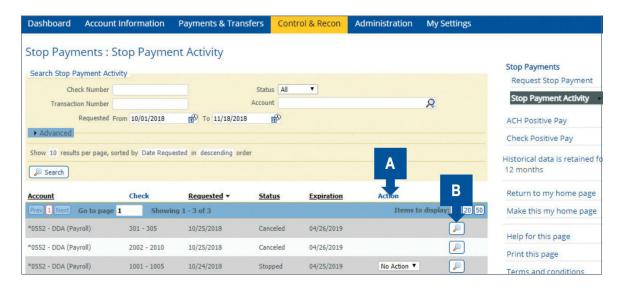


ONPointe checks to see whether the check has already been paid or if it already has a Stop Payment instruction in place, and if so, does not accept the request.

## **Stop Payment Activity**

A Stop Payment Activity lets you:

- A. View Stop Payment requests that were entered through ONPointe.
- B. Cancel Stop requests that were entered through ONPointe.



## **ACH Positive Pay**

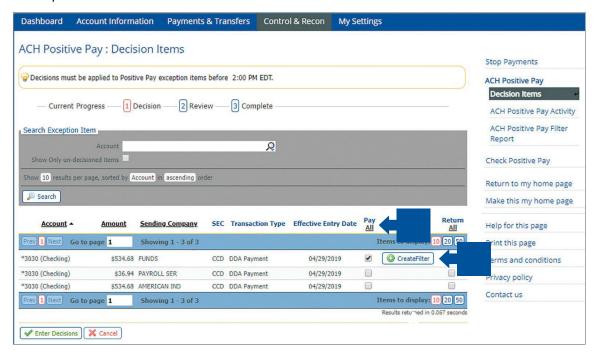
ACH Positive Pay allows you to identify which incoming ACH items will be authorized by selecting Company ID or all debits and/or credits. For example, you may only want ACH credits to post to your account and you want to make decisions on any ACH debit. When an ACH debit that is not on your approved ACH Positive Pay list comes through your account, it creates an exception that you must pay via ONPointe or it will be returned. Use the optional filtering feature to permit future ACH items to post without requiring review.

When you click on **Control & Recon** in the blue navigation bar, a drop-down menu appears that allows you to select **ACH Positive Pay**. When any page within ACH Positive Pay is open, links to all the page names within that section only appear in the right-navigation.

## **ACH Positive Pay - Decision Items**

**Decision Items** lets you:

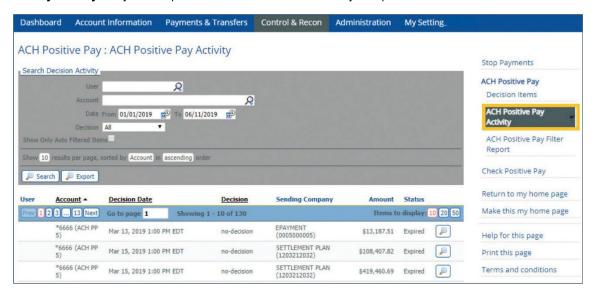
- A. Make pay or return decisions on current day incoming ACH exception items.
- B. Create a filter so that specific incoming ACH item(s) are always paid in future processing and do not appear as an exception.



The deadline to submit decisions for ACH Positive Pay exception items is 2pm ET/1pm CT.

## **ACH Positive Pay Activity**

ACH Positive Pay Activity lets you view past decisions on ACH Positive Pay exceptions.



### **ACH Positive Pay Filter Report**

ACH Positive Pay Filter Report lets you:

- A. Create a filter to exclude transactions from a sending company from the ACH Positive Pay decision item report.
- B. Search for a filter to determine why an ACH item was or was not paid.
- C. Modify existing filters.

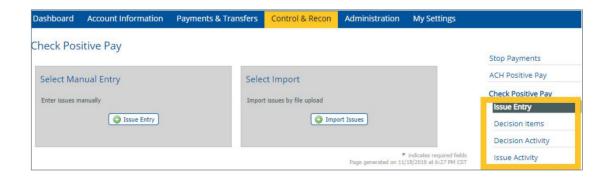


## **Check Positive Pay**

**Check Positive Pay** is a fraud prevention tool allowing business clients to monitor checks posted to their accounts and make the decision to pay or return any check.

- Full Check Positive Pay: You enter or upload a file to Old National Bank that lists all check items you have issued. The file must include the account number, issue date, check number and check amount. (The company may also be enrolled in the Payee Verification option which can also be added to the file.) ONPointe compares each item to your list. Any non-matching item then becomes an exception that requires a decision. If no decision is selected, a default decision provided by the client will be applied to these items.
- Reverse Check Positive Pay: You do not provide a check list to Old National Bank. All checks are identified as an
  exception and require a decision from you or a default decision provided by the client will be applied to these
  items.

When you click on **Control & Recon** in the blue navigation bar, a drop-down menu appears that allows you to select **Check Positive Pay**. When any page within Check Positive Pay is open, links to all the page names within that section only appear in the right-navigation.



## Check Positive Pay - Issue Entry

Issue Entry lets you:

- A. Enter check issue items to Old National Bank with information used to identify any check exceptions that require a decision.
- B. Create your own file map using either delimited text, fixed width text or XML option.

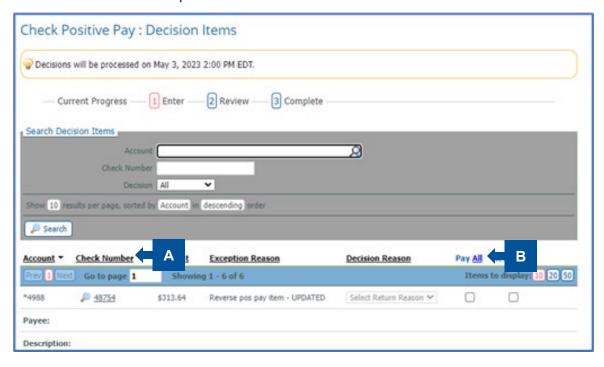


The deadline to upload a Check Positive Pay Issue File for nightly processing is 8pm ET/7pm CT. Issues reported in ONPointe Treasury are processed hourly 8am-8pm ET/7am-7pm CT, Monday-Friday.

#### Check Positive Pay - Decision Items

Under the Check Positive Pay Decision Items section you can:

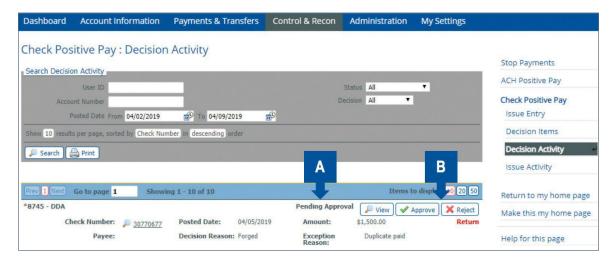
- A. View any checks that have been flagged as an exception by Old National Bank.
- B. Provide a Pay or Return decision. If a Return decision is selected, a reason for the return can be provided, and Old National Bank will not process the check.



## Check Positive Pay - Decision Activity

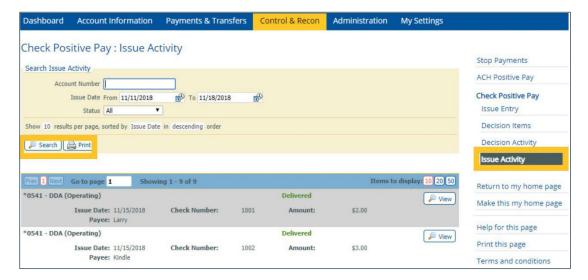
Under the **Decision Activity** section you can:

- A. View decisions made to exception items.
- B. Approve or reject decisions if you have been enabled with the approval entitlement.



## Check Positive Pay - Issue Activity

The Issue Activity sections lets you view, modify and delete issues entered manually or imported using a file.



## **Administration Menu**

This section will only appear if you are a company administrator. Visit oldnational.com/tmic to access the ONPointe Treasury Administration Guide.

Under the Operations section in Administration, administrators can define entitlements for users including:

- · Adding or deleting accounts and services.
- Setting number and dollar limits for transactions.
- Defining approval authority levels.
- Granting Mobile Banking access.
- Assisting with PIN reset.

Within Audit Services, an administrator can:

 Review maintenance, logins, transactions and exceptions that have occurred due to user actions or processing activities.



Administrators can only entitle users for access to accounts and services based on their own entitlements.

# My Settings Menu

When you click on My Settings in the blue navigation bar a drop-down menu appears with the following options:

- My Profile: Edit your profile information and communication preferences.
- My History: View the history of all files and notifications sent to and received by you.
- Subscriptions: Determine the type and format for notifications to be sent to you.
- ONPointe Delivery (Coming Soon): Securely exchange information between your computer and Old National Bank.
- ONPointe Secure Browser: The link to install the ONPointe Secure Browser and installation instructions are available on this page.



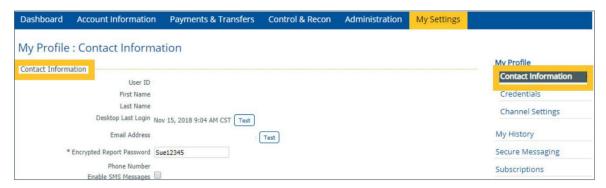
## **My Profile**

When you click on **My Settings** in the blue navigation bar, a drop-down menu appears that allows you to select **My Profile**. When any page within My Profile is open, links to all the page names within that section only appear in the right-navigation.



## My Profile - Contact Information

Contact Information lets you edit your profile information.



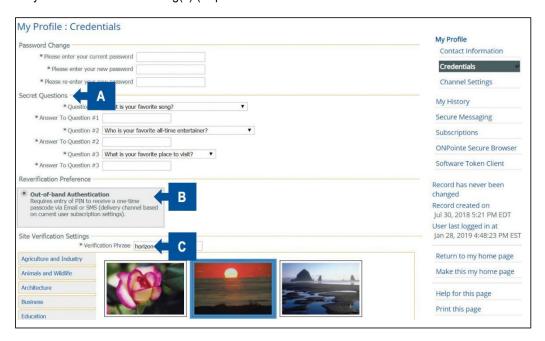
You may also access and update security credentials including your Software Activation Key, your Out-of-Band Authorizations transaction PIN and your Encrypted PDF Password from this section.

Certain fields including the User ID, cannot be modified. Please contact your administrator if you need any fields changed or if you need a Software Activation Key to reset your Secure Browser PIN.

## My Profile - Credentials

Credentials lets you:

- A. Choose and answer your secret questions (required for all users but not used within ONPointe Secure Browser).
- B. Establish your Reverification Preference for ACH Payments and Wire Transfers via Out-of-Band Authentication (OOBA).
- C. Reset your site verification setting(s) (required for all users but not used within ONPointe Secure Browser).



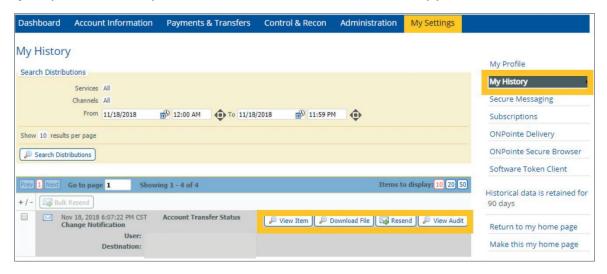
## My Profile - Channel Settings

Channel Settings lets you set up notifications so that you are aware of any new information that has been posted under Bulletins. These are timely announcements from Old National Bank regarding ONPointe services such system maintenance and holiday reminders, etc. (Note: Old National may publish less urgent Bulletins without distributing them by email or SMS.)



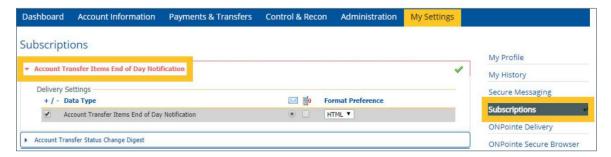
## **My History**

My History lets you view the history of all files and notifications sent to and received by you.



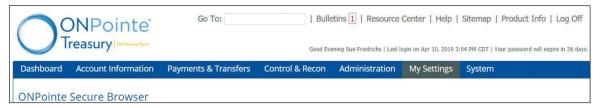
## **Subscriptions**

**Subscriptions** lets you determine the type and format for notifications that you wish to be sent to you for events that occur with ONPointe Treasury, e.g. ACH batch approval.



## **ONPointe Secure Browser**

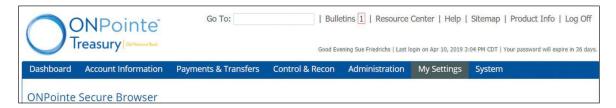
ONPointe Secure Browser lets you guard your online banking session with malware protection including man-in-the-middle and man-in-the-browser attack mitigation and maintain data integrity with keyboard, data and transaction encryption. Access other, select Old National services via single sign-on.



Click **Resource Center** to refer to the ONPointe Treasury Getting Started Guide for information about installing and using ONPointe Secure Browser.

# **Top Navigation Menu**

- Go To: Search ONPointe Treasury web pages.
- **Bulletins:** Service notifications from Old National Bank. Bulletins lets you view timely announcements from Old National Bank regarding ONPointe services such as system maintenance and holiday reminders, etc.
- Resource Center: Link to Old National Bank Treasury Management Support portal.
- **Messages:** Send a secure message to Old National Bank Treasury Management Service and review responses you've received from Old National Bank Treasury Management Service.
- Help: Helpful tips on how to use ONPointe Treasury, which have been customized for each individual page.
- Sitemap: Information on how the portal is organized.
- Product Info: Link to ONPointe Conversion Center at <a href="https://www.oldnational.com/onpointe">www.oldnational.com/onpointe</a>.



# **Additional Site Navigation Menu**

- Return to my home page: Navigate to your home page.
- Make this my home page: Make the current page your home page.
- Help for this page: Helpful tips on how to use ONPointe Treasury, which have been customized for individual pages.
- **Print this page:** Print the page on your screen.
- Terms and conditions: Agreement between you and Old National Bank if you are using ONPointe.
- Privacy policy: Old National Bank Privacy Policy.
- Contact us: Phone number and email for Treasury Management Service.



# **Resources**

## **Help Link**

You can find a Help Link on most pages within ONPointe Treasury that provides information on how to use that particular page.

# **Training**

Visit www.oldnational.com/onpointe to utilize on-demand training resources.

#### **Contact Us**

If you have questions, please contact our Treasury Management Service team.

Hours: Monday-Friday 8am-6pm ET / 7am-5pm CT

Phone: 800-844-1720

Email: tmservice@oldnational.com

