

ONB Express Deposit

UNINSTALLING SCANNER DRIVERS

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Treasury Management Support | 800-844-1720



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When using ONB Express Deposit, you may need to replace an existing scanner driver on your PC. In order to install a new driver, you must first uninstall your current drivers. Follow the instructions below to walk through the process based on your operating system.

> **Note:** You will need Administrator rights to your PC to complete this process. Consult your IT area for assistance if you do not have Administrator access.

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Windows 10

- 1. A: Type Control Panel in the search window.
 - B: Select Uninstall a program.

All Apps Documents	Web More 🔻	R …
Best match		
Control Panel App		
Apps Settings Search the web	>	Control Panel
Control panel - See web result Settings (3)	lts >	G Open
		Recent System Uninstall a program Devices and Printers Programs and Features Credential Manager View devices and printers
		H 🗋 🧀 🤻 👩 🍳 💶 🛤

- 2. Locate the driver. Depending on your scanner, you should have one or more of the following drivers installed on your PC:
 - My Vision X
 - Panini p Vision X 32-Bit Scanner Driver
 - Panini p Vision X 64-Bit Scanner Driver
 - RDM ADK for OPOS 1.5
 - TellerScan 32-bit and 64-bit Combined Driver version 4.01
 - TellerScan Driver
 - TellerScan Driver 64-bit
 - Unisys My Vision XR OHS Scanner Driver
 - Unisys UEC 7011/RDM EC7000i Scanner Driver
 - Vision X

- A: Click on the scanner driver.
- B: Choose **Uninstall**. Windows Uninstaller will guide you through this process. You can also right click on the driver and select **Uninstall**.

Programs and Features												
\leftarrow	→ 👻 ↑ 🕅 > Control F	Panel > Programs > Programs and Features										
	Control Panel Home	rol Panel Home Uninstall or change a program										
	View installed updates	To uninstall a program, select it from the list and then	click Uninstall, Change, or Repair.									
Turn Windows features on or off Organize Uninstall Cha												
		Name	Publisher	Installed On	Size	Version						
		😕 Adobe Acrobat Reader DC	Adobe Systems Incorporated	7/16/2020	320 MB	20.009.20074						
		📀 Google Chrome	Google LLC	8/3/2020		84.0.4147.105						
		Intel® Graphics Driver	Intel Corporation	5/3/2020	74.2 MB	20.19.15.4531						
		McAfee Safe Connect	McAfee	7/16/2020	34.4 MB	2.7.1						
		McAfee Security Scan Plus	McAfee, LLC	8/3/2020	10.2 MB	3.11.1882.1						
		 Microsoft OneDrive 	Microsoft Corporation	8/3/2020	145 MB	20.124.0621.0006						
		Microsoft Visual C++ 2015 Redistributable (x64) - 14	Microsoft Corporation	7/16/2020	23.5 MB	14.0.24212.0						
		NVIDIA Graphics Driver 385.73	NVIDIA Corporation	5/3/2020		385.73						
		NVIDIA nView 148.47	NVIDIA Corporation	5/3/2020		148.47						
		NVIDIA WMI 2.30.0	NVIDIA Corporation	5/3/2020		2.30.0						
		Old National Bank Secure Browser	Old National Bank	5/11/2020	192 MB	20.1.1.0						
		Old National Bank Conuro Browsor CEDT	Old National Bank	5/6/2020	102 MD	20.1.2.0						
		Panini pVisionX 64-Bit Scanner Driver	FIS	5/21/2020	8.43 MB	1 .0.0.0						
		Panini Universal Installe Uninstall	Panini	5/21/2020		4.01.003						
		Kealtek High Definition	Realtek Semiconductor Corp.	5/3/2020		6.0.1.7561						
		Synaptics Pointing Dev	Synaptics Incorporated	5/3/2020	46.4 MB	19.0.19.63						
		TurboTax 2019	Intuit, Inc	7/21/2020		2019.0						
		WebScan	FIS	5/21/2020	19.6 MB	19.12.1213						
		🔤 Zoom	Zoom Video Communications, In	5/6/2020	9.76 MB	5.0						

- 3. A pop up will display asking to confirm uninstalling the driver. Repeat the above steps if more than one scanner driver is installed.
- 4. **Restart** your computer for the changes to take effect.

Windows 7 & Vista

- 1. A: Click the Windows button.
 - B: Open the **Control Panel**. This may vary in appearance, based on the version of Windows you are currently using.



2. Choose Programs and Features from the Control Panel list.



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- 3. Locate the driver. Depending on your scanner, you should have one or more of the following drivers installed on your PC:
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 - RDM ADK for OPOS 1.5
 - TellerScan 32-bit and 64-bit Combined Driver version 4.01
 - TellerScan Driver
 - TellerScan Driver 64-bit
 - Unisys My Vision XR OHS Scanner Driver
 - Unisys UEC 7011/RDM EC7000i Scanner Driver
 - Vision X
 - A: Click on the scanner driver.
 - B: Choose Uninstall. Windows Uninstaller will guide you through this process.

	Colory Colory Colory	and the second	
Control Panel	All Control Panel Items Programs and Features	• Search Programs a	nd Features
Control Panel Home View installed updates	Uninstall or change a program	cUninstall Change or Repair.	
Turn Windows features on or off	Organize - Uninstall	,	:≕ - @
Install a program from the network	Name	Publisher	Installed On
network	 Power Manager Sophos Anti-Virus Sophos AutoUpdate Sophos Remote Management System Sophos SafeGuard 6.00.1 Client Sophos SafeGuard 6.00.1 Client Configuration Sophos SafeGuard 6.00.1 Preinstall TellerScan 32-bit and 64-bit Combined Driver version 4.01 TellerScanDriver 64-Bit 	Sophos Limited Sophos Limited Sophos Limited Sophos Ltd. Sophos Ltd. Digital Check Corp.	11/17/2013 12/12/2013 11/17/2013 11/17/2013 11/17/2013 11/17/2013 11/17/2013 2/4/2014 2/4/2014
	ChinkPad FullScreen Magnifier ThinkPad UltraNav Driver ThinkPad UltraNav Driver ThinkVantage Access Connections ThinkVantage Active Protection System ThinkVantage Communications Utility Tuster Enginet Protection	Lenovo Lenovo Lenovo Trusteer	11/17/2013 11/17/2013 11/17/2013 11/17/2013 11/17/2013 11/17/2013 2/4/2014
	VisionX	Panini ONSD Package	11/17/2013 10/23/2013
	Windows NT Messaging	construction of the second sec	10/23/2013

If more than one of these drivers exists on your PC, repeat the above steps until all of the items listed above are removed.

4. Restart your computer for the changes to take effect.

Windows XP & 2000

- 1. A: Choose Start > Settings.
 - B: Open the **Control Panel**. This may vary in appearance, based on the version of Windows you are currently using. The example shown is Windows XP.



2. Choose Add or Remove Programs from the Control Panel list.

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File Edit	View Favorite	s Tools H	elp						/	
🕞 Back 🔹	🕥 · 🍺	Search	Folders		×9	•				
Address 🔂 0	Control Panel								💌 🄁 🛛	io
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Accessibility Options	Add Hardware	Add or Remov	Administr Tools	Andrea Noise Canc	Automatic Updates	Date and Time	Display	Flash Player	Folder Options	
Ca	and a	J				*	1	20	C	
Fonts	Game Controllers	IDT Audio Control	Intel(R) Graphics	Internet Options	iSeries Access f	Java	Keyboard	KSM (32-bit)	Mouse	
				9	3	1	۲	O,	8	
Network Connections	Phone and Modem	Power Options	Printers and Faxes	Regional and Lan	Scanners and Cameras	Scheduled Tasks	Security Center	Sounds and Audio Dev	Speech	
8		<u>.</u>	3	6	(((N				
System	Taskbar and Start Menu	User Accounts	Windows CardSpace	Windows Firewall	Wireless Networ	ZENworks Agent O				
37 objects										11.

ONB EXPRESS DEPOSIT: UNINSTALLING SCANNER DRIVERS

- 3. A: Locate the driver. Depending on your scanner, you should have one or more of the following drivers installed on your PC:
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 - TellerScan Driver
 - TellerScan Driver 64-bit
 - Unisys My Vision XR OHS Scanner Driver
 - Unisys UEC 7011/RDM EC7000i Scanner Driver
 - Vision X

🐻 Add or Remo	ove Programs			
5	Currently installed programs:	Show up <u>d</u> ates	Sort by: Name	•
C <u>h</u> ange or	MSXML 4.0 SP3 Parser		Size	2.87MB
- A -	뤵 MyVisionX		Size	0.32MB
	NICI (Shared) U.S./Worldwide (128 bit) (2.7.3-1)		Size	0.78MB
Add <u>N</u> ew	🔀 NMAS Challenge Response Method		Size	0.09MB
Programs	🔀 NMAS Client		Size	0.44MB
<u></u>	🔀 Novell Client for Windows			
Add/Remove	🔀 омсі		Size	5.05MB
<u>W</u> indows Components	🔀 ONB Express Deposit			
	Rapport		Size	DE EAMP
	🔀 RDM ADK for OPOS 1.5			
Set Pr <u>o</u> gram Access and	SafeGuard® Easy 4.20.0		Size	16.68MB
Defaults	Sanctuary Client		Size	12.92MB
	😼 Sentinel System Driver			
	Spelling Dictionaries Support For Adobe Reader 9		Size	29.69MB
	🔀 Unisys MyVisionXROHS Scanner Driver		Size	1.61MB
	🔀 Unisys UEC 7011/RDM EC7000i Scanner Driver		Size	0.73MB
	VACMAN Middleware 3.0		Size	32.61MB
	😼 VisionIP Core Components 10.2		Size	69.62MB
	🔀 VisionIP VEService 10.2		Size	8.33MB
				•

B: If you have any of the above items in your list, click on the item to expand it and click the Remove button.

Components	_			
	ត្រឹ Unisys MyVisionXROHS Scanner Driver	Size	<u>1.61MB</u>	
\$	Click here for support information.	Used	<u>rarely</u>	
Set Pr <u>o</u> gram Access and	To change this program or remove it from your computer, click Change or Remove.	Change	Remove	B
Defaults	I Haises HEC 7011 /DDM EC70001 Separat Driver	~		

- 4. Follow the prompts on the screen to uninstall the drivers from your computer. If more than one of these drivers exists on your PC, repeat the above steps until all of the items listed above are removed.
- 5. **Restart** your computer for the changes to take effect.

Resources

For additional resources, visit the Treasury Management Information Center at www.oldnational.com/tmic.

If you have questions or need assistance, please contact Old National Bank Treasury Management Support.

Hours: Monday-Friday 8am-6pm ET / 7am-5pm CTPhone: 800-844-1720Email: tmsupport@oldnational.com