## Old National Bank Electronic Funds Transfer Disclosure

This Electronic Funds Transfer Disclosure ("Disclosure") contains disclosures required under federal law in connection with electronic funds transfers. Electronic funds transfers to or from your personal deposit account with Old National Bank, including ATM and debit Card transactions, are governed by the Deposit Account Agreement and Disclosure ("DAAD"), which is incorporated herein by reference. See the DAAD for the terms and conditions of your Old National Bank ATM or debit Card. You may also have a separate agreement for other electronic funds transfer services offered by Old National. Capitalized terms used in this Disclosure will have the meanings given in the DAAD.

- 1. **DEFINITIONS.** An "electronic funds transfer" is any transaction that is accomplished electronically to debit or credit a consumer account, as well as all transfers resulting from ATM or debit Card transactions. Our Business Days for providing electronic funds transfer services are all days except Saturdays, Sundays and federal holidays.
- 2. HOW YOU CAN USE YOUR CARD. In general, you may use your Card to:
  - Withdraw cash from an Account that you have designated to be accessed by your Card and PIN,
  - Make deposits to your designated Account,
  - Transfer funds between designated Accounts,
  - Make balance inquiries on designated Accounts,
  - Pay for purchases at places that have agreed to accept the Card (some services may not be available at all card terminals), and
  - Pay bills from your Account to parties that have agreed to accept your payments.

Some of these services may not be available on all Accounts or at all terminals. We reserve the right to block or suspend certain types of transactions, devices or merchants at any time.

Electronic Funds Transfer Facilities for Minnesota cardholders: You may bring a civil action against any person violating the consumer privacy and unauthorized withdrawal provisions of Minnesota Statutes § 47.69, and may recover, in addition to the greater of actual damages or \$500, punitive damages, and the court costs and reasonable attorney's fees incurred.

**3. CARD TRANSACTION LIMITS.** For security purposes, there are dollar limitations on the transactions that can be made each calendar day using your Card. These limits are assigned for your protection. To find out more information about your daily limits, please call our Client Care Center at 800-731-2265. We may adjust the limitations on your Card from time to time and subject to Applicable Law, based on periodic risk assessments or upon your request. Any such changes will generally be effective immediately unless we are required to provide prior notice under Applicable Law. Below are the standard initial transaction limits for each Card:

	ATM Transactions	Purchase Transactions
ATM Access Mastercard®	\$510 per day	\$1,000 per day
Debit Mastercard® (if linked to EZ Access Account)	\$310 per day	\$1,000 per day
Debit Mastercard® (all other Account types)	\$1,010 per day	\$7,000 per day
Platinum World Debit Mastercard®	\$2,510 per day	\$10,000 per day

- 4. FEES. Card transactions are subject to fees. We reserve the right to institute a fee for the issuance or replacement of Cards, as well as transaction fees. When you use your Card at an ATM not owned or operated by us, we may charge a fee and you may also be charged a fee by the ATM operator and/or ATM network used. Fees may be charged for a balance inquiry even if you do not complete a funds transfer. Please note that fees charged by other ATM operators or ATM networks are outside the Bank's control and may be changed at any time. You authorize us to deduct any applicable fees directly from your Account. Fees vary based on your Account type and your Card type. See the fee schedule for your Account for details.
  - ATM Withdrawal (Foreign ATM Fee): \$3.00 per withdrawal. This fee is charged when you use a non-Old National ATM. We do not charge the Foreign ATM Fee when you use Allpoint® ATMs, unless you use a Home Equity Line Access card.
  - International ATM/Debit Card Transaction Fee: 3% of transaction. This fee is charged for all international transactions, regardless of whether there is a currency conversion fee associated with the transaction.
- 5. HOW TO STOP PAYMENT ON CERTAIN ELECTRONIC TRANSFERS. If you have told us in advance to make regular payments from your Account or you authorized an electronic funds transfer from your Account, including recurring payments with a Card, you may stop a payment by calling us at 800-731-2265 or writing to us at Old National Bank, P.O. Box 718, One Main Street, Evansville, IN 47705-0718 in time for us to receive your request three (3) Business Days or more before the payment is scheduled to be made. We will charge you a fee for stop payment orders as provided in the applicable fee schedule for your Account. If you order us to stop one of these payments three (3) Business Days or more before the transfer is scheduled and we do not do so, we will be liable for your losses or damages. If recurring payments from your Account vary in amount, the person you are going to pay will notify you at least ten (10) calendar days before each payment. This notice will tell you when it will be paid and how much it will be.

You may request a one-time stop payment for a single electronic funds transfer or a permanent stop for recurring transactions, including recurring Card transactions. There is no expiration for stop payments placed on electronic funds transfers, including recurring Card transactions. You cannot stop payment on any single purchase or cash withdrawal originated by you or someone else using your Card or any card issued by a third party, and we have no obligation to honor any such stop payment request by you. However, we will accept stop payment requests on recurring Card transactions.

- 6. OUR LIABILITY IF WE FAIL TO STOP A PAYMENT OR MAKE A TRANSFER. If we do not complete a transfer to or from your Account on time or in the correct amount as required by the DAAD, we will be liable for your losses or damages. However, there are some exceptions. We will not be liable, for instance:
  - If, through no fault of ours, you do not have enough money available in your Account (including any applicable Overdraft credit line limit) to make the transfer;
  - If the ATM where you are making the transfer does not have enough cash;

- If the ATM or ATM network was not working properly and you knew about the breakdown when you started the transfer;
- If circumstances beyond our control (such as fire or flood) prevent the transfer, despite reasonable precautions that we have taken;
- If a merchant or financial institution refuses to honor your Card:
- · If a transfer is not completed due to systems or communications failure;
- If access to the Account is restricted due to its involvement in legal proceedings or by other claims or actions;
- If there is an allegation of fraudulent activity concerning your Account; or
- If other Bank agreements, terms or disclosures so provide.

7. HOW TO CONTACT US IN CASE OF ERRORS OR IF YOU HAVE QUESTIONS ABOUT AN ELECTRONIC TRANSFER. Call us at 800-731-2265 or write us at Old National Bank, P.O. Box 718, One Main Street, Evansville, IN 47705-0718 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than sixty (60) calendar days after we sent the FIRST statement on which the problem or error appeared. You must:

- Tell us your name and Account number,
- Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information, and
- Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within ten (10) Business Days. We will determine whether an error occurred within ten (10) Business Days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to forty-five (45) calendar days (or ninety (90) calendar days if related to new Accounts, POS or foreign-initiated transactions) to investigate your complaint or question. If we decide to do this, we will credit your Account within ten (10) Business Days (or up to twenty (20) Business Days for new Accounts) for the amount you think is an error, so that you will have the use of the money while we complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within ten (10) Business Days, we may not credit your Account.

We will tell you the results within three (3) Business Days after completing our investigation. If we decide that there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.

8. WHEN WE WILL DISCLOSE ACCOUNT INFORMATION TO THIRD PARTIES. We will disclose information to third parties about your Account or the transfers you make:

- Where it is necessary for completing or tracing a transfer, or resolving errors or claims;
- In order to verify the existence and condition of your Account for a third party, such as a credit bureau or merchant;
- To comply with government agency demands or court orders;
- In order to comply with Applicable Laws, network rules, or the terms and conditions of third-party service providers;
- If you give us written permission; or
- As permitted by the DAAD and our Privacy Notice.

## 9. YOUR RIGHT TO RECEIVE DOCUMENTATION OF TRANSFERS.

- **Preauthorized Credits:** If you have arranged to have direct deposits made to your Account at least once every sixty (60) calendar days from the same person or company, you can find out whether the deposit has been made by viewing your transaction activity in online banking or mobile banking or calling us at the phone number shown on your periodic statement. These electronic deposits will also appear on your periodic statement.
- Account Statements: A statement of each Account will be furnished to you each month in which an electronic transaction is initiated. In any case you will get a statement at least quarterly.
- ATM or Point-of-Sale ("POS") transfers: A receipt will be made available at the time you conduct a transaction using your Card, unless the terminal is not working properly or you elect not to receive a receipt. No receipt is needed on transactions of \$15 or less. We are not responsible for the failure of a merchant or owner/operator of an ATM to give you a receipt for a transaction.

## 10. HOW TO CONTACT US IF YOU THINK THERE HAS BEEN AN UNAUTHORIZED TRANSFER OR YOUR CARD OR PIN HAS BEEN LOST OR STOLEN.

Contact us AT ONCE if you believe your Card, Personal Identification Number ("PIN") or code has been lost or stolen, or if you believe that an electronic fund transfer has been made without your permission, including the use of information from your check. Call us at 800-731-2265 or write us at Old National Bank, P.O. Box 718, One Main Street, Evansville, IN 47705-0718. Telephoning is the best way to keep your possible losses down. You could lose all of your money in your Account, plus your maximum overdraft line of credit (if applicable). If you tell us within two (2) Business Days after you learn of the loss or theft or your Card, PIN or code, you can lose no more than \$50 if someone used your Card, PIN or code without your permission.

If you do NOT tell us within two (2) Business Days after you learn of the loss or theft or your Card, PIN or code, and we can prove that we could have stopped someone from using your Card, PIN or code without your permission if you had told us, you could lose as much as \$500.

Also, if your statement shows transfers that you did not make, including those made by Card, PIN or other means, tell us at once. If you do not tell us within sixty (60) calendar days after we send the statement to you, you may not get back any money you lose after the sixty (60) calendar days if we can prove that we could have stopped someone from taking the money if you had told us in time. If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time periods.

11. ATM SAFETY. Following these simple guidelines will help ensure that your ATM transactions are completed safely and successfully:

- Have your Card ready when you approach an ATM.
- Commit your PIN to memory and never write your PIN on your Card.
- Be aware of your surroundings when using an ATM, particularly during the hours of darkness; if possible, be accompanied by another person.
- Refrain from displaying cash; place cash in a pocket or purse as soon as your transaction is completed, and count cash in the safety of a locked enclosure such as a car or home.
- Use another ATM machine or return at a later time if anything suspicious is noticed when using or considering an ATM.
- Report all crimes immediately to the operator of the ATM or to local law enforcement officials.
- 12. ELECTRONIC CHECK CONVERSION. You may authorize a merchant or other payee to make a one-time electronic payment from your checking Account using information from your check to (i) pay for purchases or (ii) pay bills.