

Online Banking, Bill Pay & Mobile Quick Start Guide

This guide will help you transition from First Midwest Online Banking & Bill Pay to Old National Online Banking & Bill Pay. If you have questions or if you notice a discrepancy with your Online Banking, please visit any Old National banking center or call our Client Care team at 888-424-2002, Monday - Friday 7am - 6pm CT and Saturday 7am - 12pm CT.

Important Dates Related to First MIdwest's Online Banking

July 8	 Zelle[®] and External Transfers within Personal Online Banking will no longer be accessible as of 7pm Friday, July 8. Do not schedule any Zelle[®] or External Transfers to be paid after July 8 as they will be cancelled.
July 7	• Bill Pay will be unavailable starting at 5pm Thursday, July 7. Payees, scheduled payments and one year of history will be transitioned to Old National Digital Banking.
Prior to July 8	• Download or print any of your statements and notices prior to 7pm on July 8 as the documents will not transfer to your Old National Online Banking.
On or Before July 8	 Quicken and Quickbooks users should complete a final download of transactions that posted to your account through July 8. After the final download, update the Financial Institution settings using instructions provided on oldnational.com/FirstMidwest/quicken-quickbooks.
July 11	 First Midwest is officially converted to Old National Bank. Review the items within this guide to confirm or change your Old National Online Banking, Bill Pay and Mobile Banking information.

Accessing Old National Online Banking Starting July 11

First Time Log In	 From a computer or mobile device, go to oldnational.com and log in using your User ID and Password from the enclosed letter.
Accounts	• In the My Accounts tab, confirm that all your accounts are listed.
Internal Transfers	 Go to the Move Money tab and select View Scheduled Transfers to confirm all your recurring and future-dated transfers are listed. Transfers set up within First Midwest's Online Banking going to a First Midwest mortgage are not converting. You can set up one-time or recurring payments through the Mortgage Manager widget in Online Banking. The daily cut-off time for an internal transfer to post same business day is 9pm CT.
Establish External Transfers	 Zelle[®] and External Transfers are not converting to Old National Online Banking. To transfer funds between your accounts at other Financial Institutions or with other people, go to the Move Money tab and select Zelle[®] & External Transfers to re-enroll in these services.
Text Banking Alerts	• Go to the Additional Services tab and select Text Banking & Alerts to re-enroll in the service.
eStatements	 The eStatement documents are not transferring to Old National Online Banking; however, if you were enrolled in eStatements at First Midwest, your enrollment will continue at Old National by simply logging in to your Online Banking within 45 days. If you were enrolled to receive notices electronically, that will not transfer to Old National. Go to the eStatements tab and select eStatement Preferences to confirm, change or enroll in eStatements. When statements begin producing for account activity with Old National, you can go to the eStatements tab and select eStatements.
Personal Information	 Go to the My Settings link in the top right-hand corner to confirm or update your User ID, Password, email address and security options. You can also rename and hide your accounts within Online Banking.

Accessing Old National Online Banking Starting July 11 (continued)

Share Access	 Grant limited and controlled access to your account(s) online with others.
with Others	 Assign account-level viewing access or allow them to transfer funds between your accounts.
	 Assign Bill Pay access with payment limits.
	• To create a Shared Access user and manage their login credentials, go to the Additional Services tab and
	select Share Access with Others or contact Client Care at 888-424-2002 with questions about this feature.

Accessing Old National Bill Pay Starting July 11

Access Bill Pay	• Go to the Bill Pay tab to confirm your payees and payment information transferred to Old National.
Add Payees	 Type the name of the new payee in the box next to Need to pay someone new? and then click Add. Input all the required information for the payee on the next screen. Click Add Payee.
Payments	 Confirm scheduled and recently processed payments in the My Payments section on the right-hand side of the screen.
Funding Account(s)	 Go to the Manage Funding Account(s) link in the bottom right-hand corner to confirm all accounts you pay bills from are being displayed. To add or remove any funding accounts, click Add an Account or delete next to the account(s) you want to remove.
Manage Payees	 Click the Options link under the Payee name to manage bill options such as enrolling in eBills (if applicable), creating or changing automatic payments and setting up reminders.

Accessing Old National Mobile Banking Starting July 11

Download the	 The Old National Mobile Banking App is available for download in the app store for Apple and
Mobile Banking	Android users. Log in using the User ID and Password from the enclosed letter. If you have previously logged into online
App	banking, use the User ID and password you set up.
Remove the First MidwestMobile Banking App	• You may remove the app anytime before then; however, it will no longer function after 7pm on July 8.

Accessing First Midwest Personal and Small Business Online & Mobile Banking

• You can view and print transaction history and eStatements, as well as download transactions that have posted to your account through July 8 into Quicken and QuickBooks.

• At 7pm Friday, July 8, First Midwest Online & Mobile Banking will no longer be available.

Old National employs a variety of tools and processes to help protect your information when you are using our Online Banking & Bill Pay. We also monitor to identify and prevent any evolving threats. For additional information about how to protect your information, please visit <u>https://www.oldnational.com/security.</u>

¹When activating Mobile Banking, standard text messaging rates may apply depending on your mobile phone carrier plan.