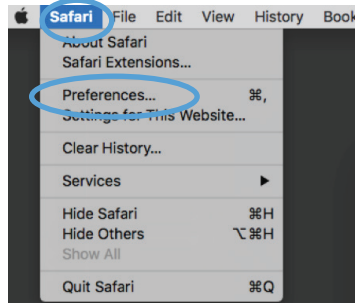


If you are using Safari on an Apple OSX computer to log into Online Banking but are not seeing ONB Mortgage Manager, try these simple steps.

Step 1

- Click on *Safari* in the top left corner
- Select *Preferences*

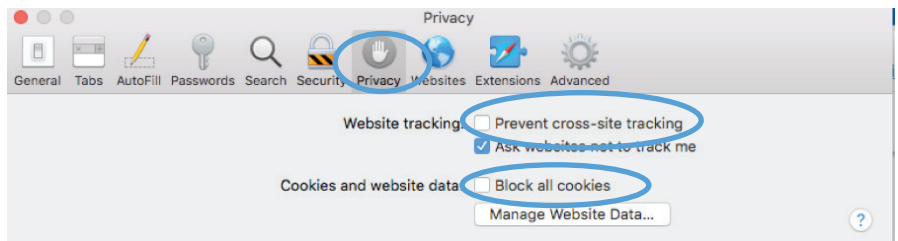


Step 2

- Click on *Privacy*
- Make sure *Prevent cross-site tracking* and *Block all cookies* are NOT checked:

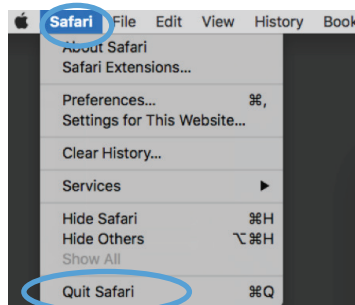
If Block all cookies is checked, you will not be able to log into Online Banking

If Block all cookies is not checked and Prevent cross-site tracking is checked, you will be able to log into Online Banking but will not be able to see your Mortgage Loan



Step 3

- Once Settings have been updated
- Click on *Safari*
- Select *Quit Safari* (you must select this for changes to take effect)



Step 4

- Restart Safari and log into Online Banking again. This is what you should see.

