

ONPointe Treasury

GETTING STARTED GUIDE

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Treasury Management Service | 800-844-1720



Table of Contents

About ONPointe Treasury	3
ONPointe Secure Browser	3
Antivirus Software.....	3
System Requirements	4
Installation	5
First Time Logging in to ONPointe Treasury.....	8
My Profile	9
ONPointe Mobile	10
System Requirements	11
Installation	11
Registration	11
Resources	12
Help Link.....	12
Training.....	13
Contact Us.....	13

About ONPointe Treasury

ONPointe Treasury is a comprehensive online suite of treasury management tools needed for businesses to properly maintain their cash position, prevent fraud, make payments, and access data. ONPointe Treasury includes multiple modular features:

- **Account Information**
 - 13 months of transaction, image, and statement history
 - Customizable reports for transaction history and ACH detail
 - Customizable alerts
- **Payments and Transfers**
 - Account-to-account transfers
 - ACH origination
 - Domestic and US Dollar wire payments
- **Control and Recon**
 - Stop Payment capabilities
 - Check Positive Pay
 - ACH Positive Pay
- **Secure, Customizable Access**
 - Self-administration capabilities with permissions customized at the user level
 - Access via desktop and mobile devices
 - Single sign-on into other Old National services

This guide will teach you how to install:

- ONPointe Secure Browser: Required for all users
- ONPointe Mobile App: Optional

This guide covers the steps that an ONPointe Treasury user will take to get started using this service. Visit oldnational.com/tmic for additional training resources.

ONPointe Secure Browser

ONPointe Secure Browser is an application installed on your computer that protects your online banking session from various malware attacks. It acts as a portal to ONPointe Treasury and other Old National services, giving you single sign-on access to multiple solutions.

Antivirus Software

ONPointe Secure Browser is compatible with most widely available antivirus software programs; however, you might need to whitelist ONPointe Secure Browser within those applications. The process to whitelist applications varies by antivirus program so refer to the user guide for your program for additional information.

Device Control Software Restriction

ONPointe Secure Browser is NOT compatible with antivirus products that utilize Device Control software. The extensive modifications made by this software to the Windows USB device driver and services stack render the system incompatible with the standard methods used to install the Encrypted Keyboard Driver (EKD) included within ONPointe Secure Browser.

If the EKD is installed on systems that have been exposed to Device Control software, the previously modified driver and services stack can become corrupted, resulting in serious system stability and usability issues. Symptoms include:

- Unresponsive keyboards and mice
- Disabled USB ports

- Non-functioning USB devices such as printers or USB storage devices
- Fatal Encrypted Keyboard error messages during ONPointe Secure Browser start-up

Do not attempt to install ONPointe Secure Browser if the device currently has or has ever had one of the following Device Control software programs installed or any product using the same licensed Device Control technology as the products listed below:

- **Ivanti**
 - Endpoint Security Device Control (also known as HEAD Endpoint Security Device Control)
 - All Ivanti products that integrate the Device Control technology
- **Lumension**
 - Device Control module for Lumension Endpoint Management and Security Suite (also known as Lumension Endpoint Security Device Control or LES DC)
- **ThreatTrack Security**
 - VIPRE Advanced Security (versions 9.6 or later)
 - VIPRE Antivirus Business Premium (version 7.5x)
 - VIPRE Endpoint Security (versions 9.6 or later)
 - All VIPRE products that incorporate the Device Control technology
- **ZScaler Client Connector**
- **ESET**

System Requirements

The following minimum system requirements must be met in order to use ONPointe Secure Browser.

	Windows OS	MacOS
Version(s) Supported	Windows 8 and 8.1 (32 or 64-bit) Windows 10 (32 or 64-bit) <i>Note: Excludes Windows 10 S</i>	MacOS 10.14 (Mojave) MacOS 10.15 (Catalina) MacOS 11.6.1 (Big Sur)
Processor	x86 Compatible Processor (Intel or AMD) (32-bit or 64-bit)	x86 Compatible Processor (Intel or Apple Silicon with Rosetta 2 or later) (64-bit)
RAM	2GB (32-bit OS) 4GB (64-bit OS)	2GB
Hard Drive Space	16GB (32-bit OS) 20GB (64-bit OS)	10GB
Other Hardware	Physical, local computer accessed directly by user; PS/2 or HID keyboard	Physical, local computer accessed directly by user
Profile	Local User Profile Required (No Remote/Virtual)	
Internet	Broadband/High Speed; Direct or HTTP Proxy	
Web Browser	Required to Install	
Administrator Permissions	Required to Install	

Remote Desktop and Virtual Machines: Installations in these environments are supported in most cases.
Terminal Servers and Folder Redirection Environments: Installations in these environments are NOT supported.

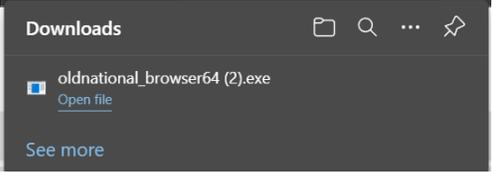
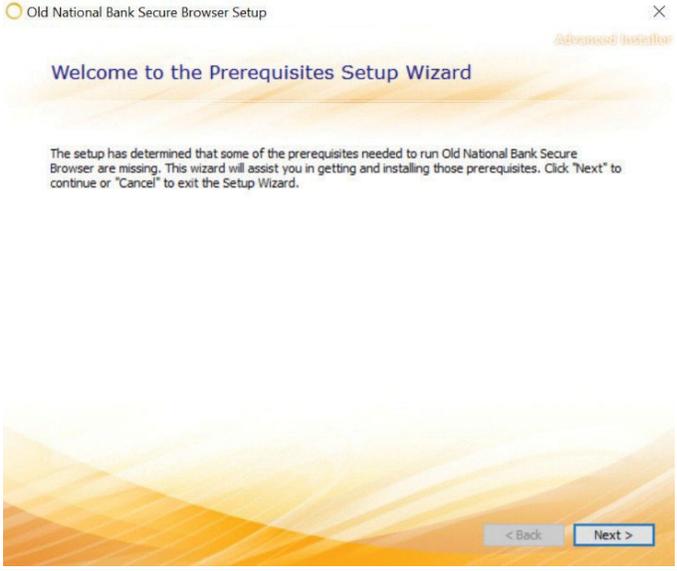
Installation

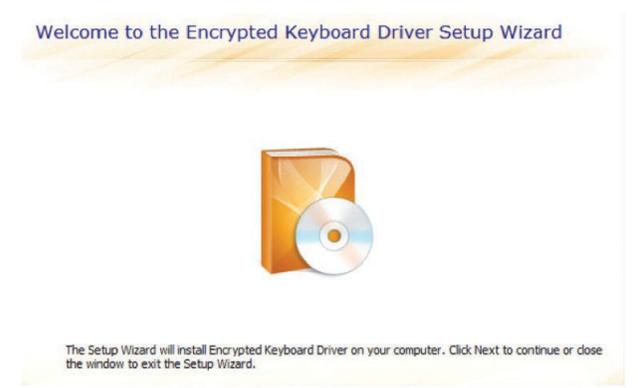
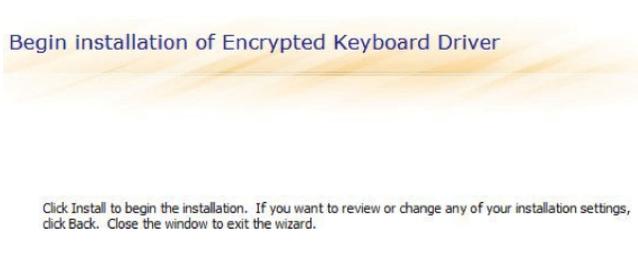
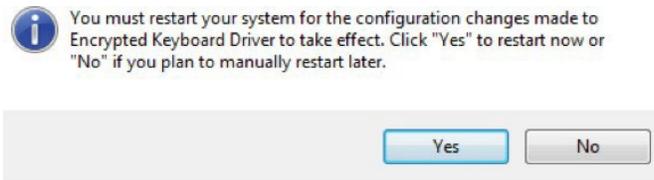
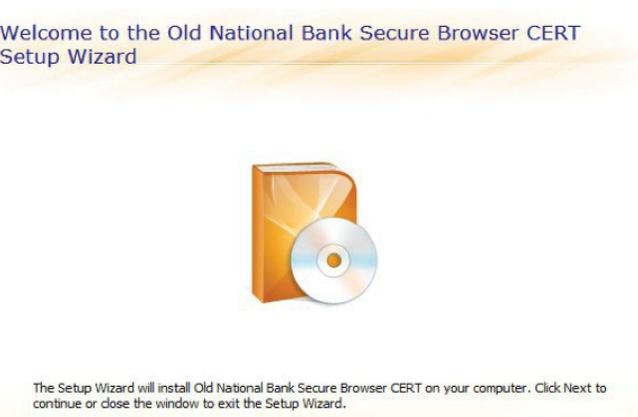
The ONPointe Secure Browser lets you:

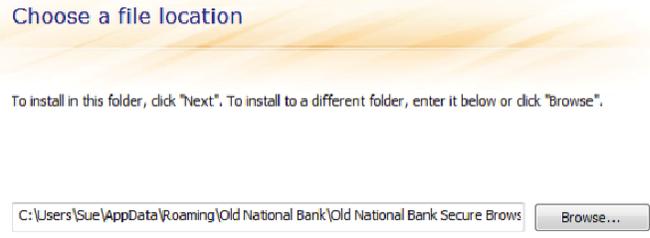
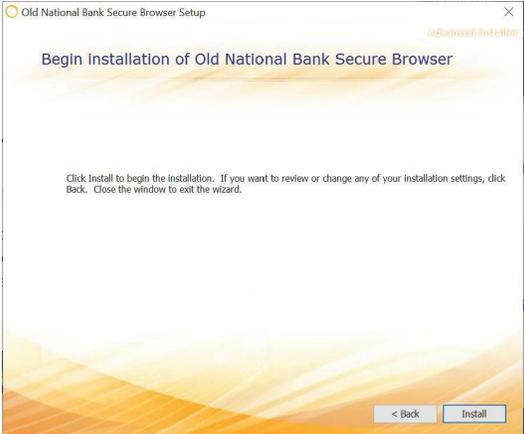
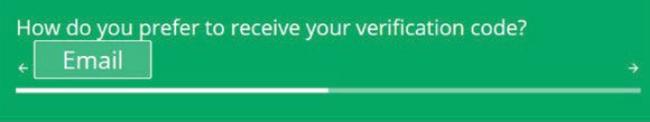
- Guard your online banking session with malware protection including man-in-the-middle and man-in-the-browser attack mitigation.
- Maintain data integrity with keyboard data and transaction encryption.

Prior to starting, contact your company administrator to receive your login credentials and learn what services you will be able to access in ONPointe Treasury. Then, follow the steps below to log in to ONPointe Treasury for the first time. Once completed, visit oldnational.com/tmic to utilize on-demand training resources provided by Old National Bank.

Note: Your device will need to reboot during the installation process. It is recommended that all other applications are closed, and files are saved.

<p>Visit oldnational.com/tmic and navigate to the ONPointe Treasury section. Click Download Secure Browser, choose the appropriate operating system for your device and click Download.</p>									
<p>Click Open file.</p>									
<p>Click Next to learn what prerequisites are needed.</p>									
<p>Click Next to install prerequisite. Click Yes to change computer.</p>	<table border="1"> <thead> <tr> <th>Name</th> <th>Required</th> <th>Found</th> <th>Action</th> </tr> </thead> <tbody> <tr> <td><input checked="" type="checkbox"/> Encrypted Keyboard Driver</td> <td></td> <td></td> <td>Must Install</td> </tr> </tbody> </table>	Name	Required	Found	Action	<input checked="" type="checkbox"/> Encrypted Keyboard Driver			Must Install
Name	Required	Found	Action						
<input checked="" type="checkbox"/> Encrypted Keyboard Driver			Must Install						

<p>Click Next to continue prerequisite setup.</p>	
<p>Click Install to install prerequisite.</p>	
<p>Click Close when installation is complete.</p>	
<p>Click Yes to restart your computer.</p>	
<p>Click Next to continue setup.</p>	

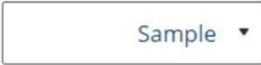
<p>Select file location and click Next.</p>	
<p>Click Install.</p>	
<p>Click the ONPointe Secure Brower icon on your desktop.</p>	
<p>Enter your Activation Key (given to you by your company administrator) and click the right arrow.</p>	
<p>Create your ONPointe Secure Brower PIN using the following requirements:</p> <ul style="list-style-type: none"> • Alphanumeric (at least one letter and one number) • 6-12 characters in length 	
<p>Click the right arrow. <i>Note: Email delivery is available to all users. SMS text option will appear upon enrollment in mobile messaging.</i></p>	

You will receive an email from donotreply@oldnational.com with your Verification Code. Enter the **code** and click the **right arrow**.



First Time Logging in to ONPointe Treasury

Important: For a single user login, you will be required to know your ONPointe Secure Browser PIN created during the initial login process outlined above. However, if multiple users are logging on using the same Secure Browser, then you will need your ONPointe Treasury User ID and Secure Browser PIN.

<p>Click the ONPointe Secure Browser icon on your desktop.</p>	
<p>Click the down arrow to select your User ID. <i>Note: The field will only appear if there are multiple users on a computer.</i></p>	
<p>Enter your PIN. Click Login.</p>	
<p>Click on the app for ONPointe Treasury.</p>	
<p>Next, you'll enroll in multi-factor authentication. Enter a Verification Phrase that will help you identify the ONPointe Treasury portal.</p>	
<p>Select the category of an image that will help you identify the ONPointe Treasury portal. Click on the desired image.</p>	
<p>Click Submit.</p>	

Congratulations! You are now ready to use ONPointe Treasury!

My Profile

Once first login has been completed, navigate to **My Settings>My Profile**. From here, you will be able to verify your contact information, test mobile device settings, etc.

If you will originate ACH Payments or Wire Transfers, you will need to complete the following steps to allow receipts of one-time Transaction PINs to create transactions in ONPointe Treasury. These Transaction PINs are delivered by email, or if enabled, SMS text message.

Enable SMS Text Messages Option for Notifications

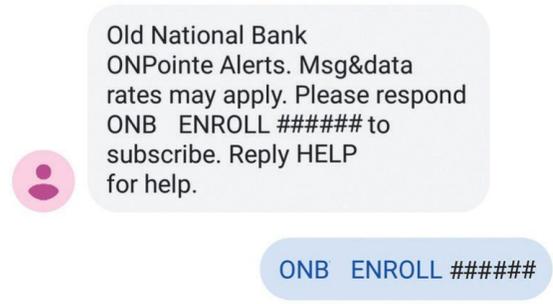
Go to **My Settings>My Profile**. You must have **Enable SMS Messages** and **Terms and Conditions** boxes checked. The **Message Enabled Cell Phone Number** will receive alerts once you complete your enrollment. If your mobile number is correct, click **Save**.

Note: Enabling Text Messages does not mean all notices will be delivered via text. Users will need to add text messaging to their subscriptions/notifications as desired.

Encrypted Report Password is used when an Encrypted Report has been chosen as the report type in Balance Reporting, Report Delivery, etc.

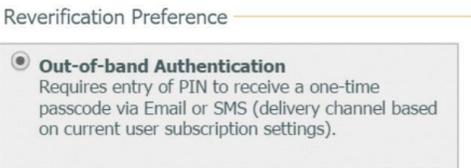
Check your mobile phone to view a text message from Old National with instructions to reply with a code. Respond according to the instructions. You will receive an automated response to confirm if you have successfully enrolled in mobile messaging.

Note: Please respond with the entire "ONB ENROLL #####" phrase. An automated response should be sent back if the text message enablement was a success.



If your email and/or mobile phone number needs to be changed, please contact **Treasury Management Service** at 800-844-1720 or at tmservice@oldnational.com

Setting up Transaction PIN for ACH and Wires (skip to next section if you do not process ACH & Wires)

<p>Go to My Settings>My Profile>My Credentials. Create a Reverification Out-of-Band PIN using 6-12 characters with at least one letter and one number.</p> <p><i>Note: You will use this PIN every time you initiate an ACH Payment or Wire Transfer. It is advised that this PIN be different than your login PIN.</i></p>	
<p>Click Update Credentials to save your PIN.</p>	
<p>Check the radio button for Out-of-Band Authentication in the Reverification Preference section.</p>	
<p>Click Update Credentials.</p>	
<p>Next, go to My Settings>Subscriptions and locate Out-of-Band Authorization. Check Box to receive one-time transaction PINs for ACH or wire creation. Select the method in which you would like your Out-of-Band Authorization delivered. Envelope represents email and cellphone represents text message.</p>	
<p>Click Save to apply the change.</p>	

Set Up Your Subscriptions

Subscriptions lets you determine the type and format for notifications that you wish to be sent to you for events that occur within ONPointe Treasury. An example would be ACH batch approval notification. To navigate to Subscriptions, go **My Settings>Subscriptions**. Once on this page, select **Help** at the top of the page for further information.

ONPointe Mobile

ONPointe Mobile is a software application for your smartphone or tablet that is designed to help protect your online banking session from malicious software and man-in-the-middle attacks. It is a fully self-contained program that does not use any other commercial browser previously installed on the user's device. Each user must authenticate their instance of ONPointe Mobile on their mobile device, authenticating the app to that user on that device only.

- **Required Use:** Old National Bank requires the use of ONPointe Mobile for all ONPointe Treasury users who wish to access ONPointe Treasury using a mobile device. Browser-based access is not available.
- **Multiple Devices:** Users may download ONPointe Mobile on multiple devices, but each device must be authenticated to that user.
- **User Entitlement:** Confirm with your company's ONPointe Treasury Administrator if you have access to the mobile app before you begin the installation process.

System Requirements

The following minimum system requirements must be in order to use ONPointe Mobile.

	iOS (Apple®)	Android™ (Google)
Version(s) Supported	iOS Version 14 or later	Android Version 8 or later
Minimum Available Device Storage	26.1 MB	8.2 MB
Internet	3G, 4G, 5G or Wi-Fi	
Other Access	Entitled to desktop version of ONPointe Treasury	
Administrator Permissions	Required to Install	
User Permission	Entitled to Native Apps in ONPointe Treasury	

Installation

Important: As an Administrator, you can contact TM Support for your Software Activation Key. However, if you are sub-user, your Software Activation Key will be provided to you by your Administrator. Administrator users can find their own software activation keys by clicking **My Settings>My Profile**.

To install ONPointe Mobile, tap either: <ul style="list-style-type: none"> • iTunes® App Store • Google Play™ Store 		<p>App Permissions</p> <p>ONPointe Mobile may prompt you to grant permission to certain phone services, such as your camera or location services. If you decline to grant permission to one or more services, some features will not be available for use.</p>
Search for ONPointe Mobile and download app .		
ONPointe Mobile app appears on your device.		

Registration

Now that the ONPointe Mobile is successfully installed, the user will complete the registration process to unlock the browser and assign it to their ONPointe User ID:

- **Secure Browser PIN** – If you use your ONPointe Secure Browser for access on a computer, remember that your PIN is device-specific, which means your ONPointe Mobile PIN does not need to match your ONPointe Treasury Secure Browser PIN.

Tap the ONPointe Mobile icon on your device.	
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<p>Enter your Software Activation Key. Tap the right arrow to continue.</p>	
<p>Enter a PIN. Re-enter your PIN to verify that it was keyed correctly. Tap the right arrow to continue. Note the PIN requirements:</p> <ul style="list-style-type: none"> • Alphanumeric (at least one letter and at least one number) • Between 6 and 12 characters in length 	
<p>Tap either option to receive your Verification Code:</p> <ul style="list-style-type: none"> • Email – default and will be sent to email address on file • Text – option available if you have designated a mobile phone number and opted into SMS messages <p>Tap right arrow to continue. <i>Note: Go to ONPointe Treasury>My Settings>My Profile>Contact Information to confirm your email or add your mobile phone number.</i></p>	
<p>Enter the Verification Code you received via either email or SMS text message. Tap the right arrow to continue.</p>	

Congratulations! You are now ready to use ONPointe Mobile!

Resources

Help Link

You can find a Help link on most pages within ONPointe Treasury that provides information on how to use that particular page.

Training

Visit oldnational.com/tmic to utilize on-demand resources.

Contact Us

If you have questions, please contact our Treasury Management Service team.

Hours: Monday-Friday 8am-6pm ET / 7am-5pm CT

Phone: 800-844-1720

Email: tmservice@oldnational.com