

ONB Express Deposit

ADMINISTRATOR USER GUIDE

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Treasury Management Service | 800-844-1720

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If you have questions, please contact Treasury Management Service:

Old National Bank Treasury Management Service

Monday-Friday 8am to 6pm CT | 7am to 5pm CT (except bank holidays)

800-844-1720 | tmsupport@oldnational.com

Accessing Administrative Functions

Administrators MUST be logged into Web Client for these functions.

Choose Administration from the top navigation menu.

My Profile Administration Registration Deposits History Reports

First screen is the user administration table:

\dmin	nistr	ation						
L	lser Ad	ministration	Reset Duplica	te History				
Delete	Edit	UnLock	Enable/Disable	Reset Password	User Name	Last Password Changed Date	Is Online	Is Locked Ou
×	¥			Reset	aijminu	2/9/2016 2:26:57 AM	False	False
×	3			Reset	a	8/23/2017 9:06:17 AM	False	False
×	¥			Reset	b	2/9/2016 2:26:59 AM	False	False
×	3			Reset	cimit	6/28/2017 2:27:53 PM	False	False
×	3			Reset	j(2/9/2016 2:26:50 AM	False	False
×	3			Reset	idin	9/15/2016 9:49:10 AM	False	False
< Create	User	1	1	ł	1	ł	1	

Create a User

Click the **Create User** option beneath the user table.

Enter contact information for the user – their permanent user name, email address, phone number(s). Select their roles, accounts, location, and scanner.

To choose the appropriate Role, see pages 5-6 under the heading that best describes your setup. Web Client is for users that log in to the Express Deposit website; Smart Client is Express Deposit software that has been installed on the local PC (less common). Deposit Approval is whether users can submit deposits to ONB on their own, or if another user must approve the deposits first.

ONB EXPRESS DEPOSIT ADMINISTRATOR USER GUIDE

Create User Location: Select a location User Name: Roles. Accounts V Select a geolocation \checkmark MerchantSuperviso Enable All Disable All E-mail: **Default Geolocation** Select a scanner V MerchantDepositor Phone Numbers: US - UNITED STATES (1) S Home 🗸 MerchantRevie extr MerchantAssesso Mobile 🗸 US - UNITED STATES (1) DepositManager Work 🗸 US - UNITED STATES (1) MerchantOperator (Smart Client Only) extn

After clicking the **Create User** button, a confirmation message is loaded under the user table:

An email is immediately sent to the user's email address with their temporary password.

The user has been created successfully. Create another user?

Modify User

Click the paper icon in the edit column for the user.



Administrator can change the user's email address, phone numbers, roles, accounts (from a list), location (from a list), and scanner (from a list).

Unlock User

Click the lock icon for the user to unlock their access.



Reset Password

Click the Reset link for the user. An email is immediately sent to the user with a new password.

Password H	Password has been reset. An email notification has been sent to the user.					
Delete	Edit	UnLock	Enable/Disable	Res	et Passw	ord
×	S.		✓		<u>Reset</u>	

Delete User

Click the red X in the user table.



Admin will be prompted to Press OK to continue with the deletion.

Message fr	om webpage		23
?	Are you sure you want to delete th Cancel to cancel.	nis item? Press OK to con	tinue. Click
		ОК	Cancel

Deposit Activity Emails

ONB Express Deposit can send deposit activity emails to users and non-users. The emails contain a summary of what was processed either by the user or for the entire merchant.

To send emailed reports to a non-user, click on the Administration tab at the top of the page, and then on Deposit Activity Emails.

	User Administration	Reset Duplicate History		Deposit Activity Emails	
4			k		

Enter the person's email address in the External Email Recipients field. Select the email frequency and time of day for the delivery of the email, then click the Save button.

External Email Recipients:				
Email Frequency:	None V	Send Time:	3 🗸 :00	✓ PM ✓
			Save	Reset
To send emailed reports to a	a user check the box next to th	e user for User Report Merchant Report	or both Sel	ect the

To send emailed reports to a user, check the box next to the user for User Report, Merchant Report, or both. Select the frequency and time of delivery, and click the Save button at the end of the row.

User Name	Email	User Report	Merchant Report	Email Frequency	Send Hour	Send Minute	Send AM/PM	Save
p.	@oldnational.com			Daily 🗸	5 🗸	00 🗸	PM 🗸	

Sample Merchant Report Email

	90↑	↓ & =	Merchant Su	mmary -	Message	(HTML)			- 0	/>
File	Message	Help Acrobat	💡 Tell m	e what y	ou want t	to do				
53		SReply	4		P	P	A	Q		
8-	Delete Archive	≪ Reply All G ~	Quick Steps ~	Move	Tags	Editing	Speech	Zoom	Report Spam or Phishing	
	Delete	Respond	Quick Steps 12					Zoom	Email Security	

Merchant Summary

Test Merchant

Below is the daily summary of your deposit activity.

Status	Deposit Count	Item Count	Deposit Total
Processed	0	0	\$0.00

Please log in to web client to see details.

	View reports (own deposits only)
	View history (own deposits only)
	Run and view queries (own deposits only)
	Mark items
	Register users with location and scanner
Operator	Same as Depositor
Assessor	Respond to scheduled self-assessment survey, if enabled

Web Client User Roles without Deposit Approval

Role	Privileges
Administrator	Add or delete users and assign roles
	Modify users – reset password, unlock, enable/disable, change email address
	Reset duplicate item history
Supervisor	Register users with location and scanner
	Modify users (no other Supervisors) – reset password, unlock, enable/disable, change email address
Reviewer	View reports (all users)
	View history (all users)
	Run and view queries (all users)
Depositor	Create, capture, correct and balance deposits
	Transmit and finish deposits

Web Client User Roles with Deposit Approval

Role	Privileges
Administrator	Add or delete users and assign roles
	Modify users – reset password, unlock, enable/disable, change email address
	Reset duplicate item history
Supervisor	Register users with location and scanner
	Modify users (no other Supervisors) – reset password, unlock, enable/disable, change email address
Reviewer	View reports (all users)
	View history (all users)
	Run and view queries (all users)
Depositor	Transmit and finish deposits (own deposits only)
	View reports (own deposits only)
	View history (own deposits only)
	Run and view queries (own deposits only)
	Mark items
	Register users with location and scanner
Operator	Create, capture, correct and balance deposits (own deposits only)
	View open deposits (own deposits only)
	Submit deposits for approval (own deposits only)
	Register user with location and scanner
Approver	View pending deposits (all users)
	Approve and reject deposits (users assigned only the Operator role)
Assessor	Respond to scheduled self-assessment survey, if enabled

Smart Client User Roles without Deposit Approval

Role	Privileges
Administrator	Reset duplicate item history
	View and change own scanner information
	Mark items
	Reset passwords
Supervisor	Register merchant and scanner
	Reset own password
	Mark items
	View own scanner information
Reviewer	View reports (all deposits and accounts on workstation)
	View closed deposits (all deposits and accounts on workstation)
	Search for items
	Reset own password
	Mark items
	View own scanner information
Depositor	Create, capture, correct, balance and finish deposits (own deposits only)
	View closed deposits (own deposits only)
	View reports (own deposits only)
	Reset own password
	Mark items
	View own scanner information
	Search for items
	Finish deposits of users with Operator role
Operator	Create, capture, correct and balance deposits (own deposits only)
	View closed deposits (own deposits only)
	Reset own password
	Mark items
	View own scanner information
Assessor	Respond to scheduled self-assessment survey, if enabled

Smart Client User Roles with Deposit Approval

Role	Privileges
Administrator	Reset duplicate item history
	View and change own scanner information
	Mark items
	Reset passwords
Supervisor	Register merchant and scanner
	Reset own password
	Mark items
	View own scanner information
Reviewer	View reports (all deposits and accounts on workstation)
	View closed deposits (all deposits and accounts on workstation)
	Search for items
	Reset own password
	Mark items
	View own scanner information
Depositor	Transmit and finish deposits (own deposits only)
	View closed deposits (own deposits only)
	View reports (own deposits only)
	Reset own password
	Mark items
	Search for items
	View own scanner information
	Update deposit approval status
Operator	Create, capture, correct and balance deposits (own deposits only)
	View closed deposits (own deposits only)
	Submit deposits (own deposits only)
	Reset own password
	Mark items
	View own scanner information
	Update deposit approval status
Assessor	Respond to scheduled self-assessment survey, if enabled

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