



## First Time Login Assistance

### Having trouble logging in to ONPointe Essentials for the first time?

Use this step-by-step guide to help you get logged in and using ONPointe Essentials.

#### **FIRST: Confirm your company is enrolled in ONPointe Essentials and not ONPointe Treasury.**

- Old National offers two versions of ONPointe: ONPointe Treasury and ONPointe Essentials, which have different login processes.
- Contact your company's administrator user or Old National Treasury Management if you are unsure which version of ONPointe your company has.
  - If **ONPointe Treasury**, use the **ONPointe Treasury Getting Started Guide** at [www.oldnational.com/tmic](http://www.oldnational.com/tmic).
  - If **ONPointe Essentials**, continue to the next step.

#### **NEXT: Are you using the correct login link?**

- Make sure you're trying to log in to <https://oldnational.olbanking.com/smallbusiness>. (You may want to bookmark that page for future use.)
- Once you've confirmed that you are using the correct link, continue to the next step.

#### **THEN: Do you have your Temporary Password for ONPointe Essentials?**

- If you do not have a temporary password, simply contact your company's ONPointe administrator to reset your key and receive a new one. Or, if you can't reach an administrator user, contact the Old National Treasury Management support line at **800-844-1720**.
- If that doesn't solve your problem, continue to the next step.

#### **CONSIDER: Are you entering your Company ID and User ID correctly?**

- Your Company ID and User ID are both case sensitive.
- If that doesn't solve the problem, we have one last step to try.

#### **FINALLY: Confirm you should have access to ONPointe Essentials.**

- Check with your company's ONPointe administrator to confirm that you are correctly set up in ONPointe Essentials. If not, the administrator can create a User ID for you. Once you have access, download the **ONPointe Essentials Getting Started Guide** from [www.oldnational.com/tmic](http://www.oldnational.com/tmic) to walk through the ONPointe Essentials setup process.



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